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Chris Hooper
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1390 Advance Road
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RE: Technip PO#5200020 Cracked DAO Tower 1200-D-223

Recently on our Diluent Recovery Unit Project we contracted with Hooper to construct a Cracked DOA Tower for our DRU unit for the Upgrader facility at our Long Lake facility which is located south of Ft McMurray Alberta. Near the end of the construction of this tower there were a number of changes made on the purchase order including adding insulation and changing our method of shipment from rail to truck. This meant that Hooper had to assist with the redesign of the tail lugs and shipping saddles and make the changes as required.

I am pleased to say that the tower was completed on schedule despite these late changes to the scope and Hooper consistently responded quickly and effectively to all requests on this order.

Regards,

Phil Downie
Manager, Strategic Procurement
Nexen Energy ULC